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SERIAL NUMBER 09/421,363	FILING DATE 10/19/1999  RULE	CLASS 379	GROUP ART UNIT 2645	ATTORNEY DOCKET NO. YO999-349
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## APPLICANTS

GEE-GWO MEI, YORKTOWN HEIGHTS, NY;

KUN-LUNG WU, YORKTOWN HEIGHTS, NY;  
SHI-LUNG YU, CHAPPAQUA, NY;

OA

\*\* CONTINUING DATA \*\*\*\*\*

NONE OA

\*\* FOREIGN APPLICATIONS \*\*\*\*\*

NONE OA

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

\*\* 11/08/1999

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY NY	SHEETS DRAWING 9	TOTAL CLAIMS 28	INDEPENDENT CLAIMS 3
35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after				
Verified and Acknowledged Allowance Examiner's Signature Initials				

## ADDRESS

48150  
 MCGINN & GIBB, PLLC  
 8321 OLD COURTHOUSE ROAD  
 SUITE 200  
 VIENNA, VA  
 22182-3817

## TITLE

SYSTEM AND METHOD FOR PERSONALIZING DIALOGUE MENU FOR AN INTERACTIVE VOICE  
 RESPONSE SYSTEM

FILING FEE  RECEIVED	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time )